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Experienced ERP professional with 19 years of IT (Software) experience with proven track record of success and ability to execute and deliver. Brings commitment and 12 years of Oracle Applications Technical expertise to the project/business to drive success. Experienced in variety of Oracle tools and technologies, project management and execution. Exceeds expectations by overcoming challenges to meet the objectives.

#### **Experience Summary**

- 19 years of Software Development/Implementation Information Technology Experience
- 12 years experience in Oracle ERP Applications (Oracle EBS) covering 12 Implementations
- 10 years experience in Team Lead / Technical Manager Role. Led 6 Oracle Applications Implementation projects, for Data Conversions, Interfaces, Extensions, Customizations, Upgrades and custom Reports (CEMLI/ RICE) development with different releases of EBS 11i
- 5 years experience working in Global Blended Delivery model covering 7 projects
- Worked as a developer, analyst, team/module lead and technical manager in development, implementation and support environments

#### **Strengths**

- Expertise in Oracle ERP Applications (Oracle EBS) and Oracle Programming
- Functional/Technical knowledge of Oracle Financials, Oracle Discrete Manufacturing, Oracle Transportation Management (OTM/GLOG), Manugistics Supply Planning and Oracle Process Manufacturing (OPM)
- Adept at functional/technical design solutions and systems integration
- Expertise in TCA, Forms Personalization, Workflow, Forms, Reports, XML (BI) Publisher, BI Discoverer Plus, PL/SQL and Oracle AIM implementation methodology. Hands-on development experience in leading technologies. Familiar with BPEL, SOA technology.
- Excellent analytical, problem solving, communication and management skills
- Proficient at planning, strategy, risk mitigation, execution and delivery. Ability to multi-task and detailed oriented
- Successfully led and managed team of 4 to 14 consultants. Strong team leadership skills and a motivator/team builder/player. Proven track record on delivering large-scale/complex projects.
- Excellent business applications knowledge, client management and collaboration skills. Very good at written and verbal communication
- Experience working with clients in manufacturing, consumer products, service, insurance, and education industry

#### **Professional Experience**

Company Havi Global Solutions

Consulting and Project Management

**Downers Grove, IL, USA** 

Role - Sr. Oracle Technical Analyst

#### **US ROP**

Service Industry (McDonald's Corp.) US Implementation Dec'09 – Current

- Role: Sr. Technical Analyst for US ROP (Restaurant Order Proposal) Implementation Level 3 Support
- Role: SME for E2EP, SSA/OPP and Order Reconciliation Modules
- Support: Troubleshoot Production Issues, Fix Performance Issues, Test new software release prior to Production deployment
- Support deployment of ROP System to new restaurants

December 2009 - Current

#### Company

A. M. Castle & Co. Metals Distribution Franklin Park, IL, USA May 2009 - December 2009

#### Title - Sr. Oracle Technical Analyst

#### OBOS Project – Global ERP Implementation

- Development: Lead developer for Customizations, Forms, Reports development in Oracle Financial, Manufacturing and OTM applications
- Built Invoice, Commercial Invoice, Bill of Lading, Pick Slip, ProForma Invoice, NAFTA document, etc. reports in Oracle Financials, OM, WMS and OTM modules.
- Built AR to Mainframe Interface, Sigmanest to Oracle interface, Conversion programs, etc.
- Support: Issue troubleshooting and resolution, fixed many performance improvement projects reducing run times from over 10 hrs to 1min.

#### Company

Havi Global Solutions
Consulting and Project Management
Downers Grove. IL. USA

July 2008 - April 2009

Role – Module Lead Number of People Supervised – 4

#### SCR (Supply Chain Release) Product Development for Fortune 500 Company

Service Industry (McDonald's Corp.) Global Product Development July'08 – March'09

- Role: Module Lead for Global Supply Chain Application for McDonald's Corporation, Oakbrook, IL. Lead team of 4 developers in a tight schedule, producing high-quality deliverables.
- Role: SME and responsible for delivery of SSA-OPP and Order Reconciliation modules
- *Management:* Managed design/ development/ testing of above modules. Planning, strategizing, issue resolution and team management.
- Development: Worked on development of Order Reconciliation module. Designed and tested Cybermation Workflow for these modules via CA Workload Automation Tool
- Development: Designed and built functionality based on business requirement and working with business leads and development team. Created FD, TD, UTS for the same.
- Development: Worked on issue troubleshooting and resolution in SIT. Earned award for best SLA timings for issue resolution.

#### Company

Oracle Corporation Consulting and Project Management Chicago, IL, USA

February 2005 - July 2008

#### Title – Sr. Principal / Technical Manager Number of People Supervised - 4 to 14 depending upon project size

#### Oracle eBusiness Suite Re-Implementation 11.5.10.2

Manufacturing Industry (Alcoa) Global Implementation Feb'08 – Jul'08

- Role: Technical Lead for re-implementation (migration) of Oracle EBS 11i from Alcoa to Sapa at Sapa, Pittsburgh, PA
- Management: Managed team of 14 onsite developers for conversions and extensions development. Executed highly demanding job responsibilities within an impossible development time. Planned resources, deliverables, managed risks, overcome bottlenecks.
- *Management:* Planned, managed and executed 395 CEMLI development (cookbook) and migration to CRP within a span of 3 months. Directly responsible for total North American Technical project scope deliverables, reported to Global Technical Lead.
- Development: Worked on Conversions, Extensions development and issue resolution.

#### Oracle eBusiness Suite Implementation 11.5.10.2 Manufacturing Industry (VeriFone) Global Implementation Dec'06 – Dec'07

- Role: Technical Lead for global implementation of EBS 11i at VeriFone, Rocklin, CA consisting of over 275 Customizations/Conversions/Reports/Interfaces/ETL/Data warehouse (CEMLI/RICE) objects
- Management: Complete CEMLI planning, management, issue resolution and risk control for the entire project. Held CEMLI meetings with various Track Leads for timely delivery of various objects.
- Development: Directly responsible for delivery and execution of approx. 100 customizations and reports in Manufacturing, Order Management and Finance tracks. Designed various reports in BI Publisher.
- Development: Designed CV40 for conversions. Discussed solutions with the functional team for extensions, conversions. Reviewed functional and technical design documents for completeness and correct solutioning. Developed OM workflow customizations.
- Development: Implemented Project Quality standards and CCM controls for migrations to various instances. Managed and executed migration of objects to various instances. Resolved issues in CRP, UAT and managed change control.

#### Oracle eBusiness Suite Implementation 11.5.10.2 Chemical Industry (Spectrum Chemicals)

Feb'06 - Nov'06

- Role: Technical Lead for the implementation at Spectrum Chemicals, Los Angeles, CA. Led team of six on-site consultants to successful execution of deliverables under very tight implementation schedule of 7 months that included 17 Data conversions, 7 Interfaces, 11 Extensions and 22 Reports (total 57 CEMLI/RICE). Met every deliverable date for CRP2, CRP3, UAT and Production go-live.
- Management: Involved in team interview and selection, offshore delivery scheduling and liaison, onsite delivery planning under aggressive timeline, risk mitigation, instance planning, interact with client CIO and execute overall Technical Deliverables on time and under budget. Reviewed all documentation and development work. Overcome performance bottlenecks and roadblocks in deliverables. Drive project to its milestone dates with commitment and quality work. Managed customer expectations and drive them to the implementation schedule.
- Development: Designed and built a highly integrated and versatile Item Availability
  Form that provided 1-touch access to item information, inventory, orders, purchase
  orders and other details. Designed various reports in BI Publisher.
- Development: Designed CV40 for Item, Item Cost conversion. Reviewed FD, TD and UTP for all Conversions, Extensions, Interfaces. Executed conversions in UAT and Production environments

#### Oracle eBusiness Suite Re-implementation from 11.5.6 to 11.5.10

Technology Industry (Ciena Inc.) Jan'06 – Feb'06

- Role: Led team of 3 consultants for at Ciena, Baltimore, MD design of conversion functional design document (CV40) for Financials, Supply-chain and HR applications
- Development: Interacted with Inventory, BOM business users to gather conversion requirements for these modules
- Development: Built conversion design document (CV40) for Item, Item Category assignment, BOM and Customer conversions. Developed common error handling routine for conversions.
- Development: Discussed conversion flow for Supply chain conversions with the client to arrive at a list of conversions (automated and manual)
- Management: Served as a mentor for 2 new hires helping with Oracle standards and processes

#### Oracle eBusiness Suite Application 11.5.8 - OPM Enhancements for Global MRP Biotech Industry

Global Rollout (Biogen-Idec)

- Role: Sr. Technical Consultant at Biogen, Cambridge, MA for design and development of crucial custom interface to bring forecast from COGNOS to Oracle OPM.
- Development: Various pieces of interface included FTP, XML file load, data validation, data derivation based on business rules, forecast spreading and allocation by warehouse, API to OPM, Auto MRP run, data correction form, error reporting, etc.
- Development: Customized PO requisition workflow, Order Line Workflow, MPS and MRP Activity reports, cycle count report, Pick slip report

Aug'05 - Dec'05

Oracle eBusiness Suite Application 11.5.10 Implementation Education Industry (Dearborn Financials) Feb'05 – Jul'05

- Role: Technical Team Lead for the implementation at Dearborn Financials, Chicago,
   IL. Led team of 4 on-site consultants and reported to project manager.
- Management: Planned design and development of over 40 CEMLI.
- Development: iLearning (Learning Management) Built custom form extensions and custom reports. Personalized Scheduled Class, Enrollment and Resource forms. Built interfaces for creating class, sessions and resource bookings.
- Development: Telesales (CRM): Customized eBusiness Center form. Personalized functionality of eBusiness Center form. Built an Alert to auto-create customer account, account site, person party site, contact role, party site use and address synchronization at person, organization level.
- Development: Order Management: Personalized functionality of Order entry and Payment forms. Customized backorder summary report.
- Development: Account Receivables: Mapped customers (corporate and individual) to TCA architecture in Oracle. Created functional design document for customer conversion. Setup lockbox to customer's bank file specifications. Trained users on Lockbox functionality.
- Development: Inventory: Created functional design document for Items, BOM, on hand and Item Cross References conversions
- Development: Supported technical issue resolution during CRPs.

#### **Company**

Alliance Consulting Information Management and Consulting Chicago, IL, USA

February 2002 - February 2005

Title - Technical Consultant in Team Lead role at McDonalds Corporation Number of People Supervised - 6 to 8 depending upon project size

Oracle eBusiness
Suite Application
11.5.9 – Upgrade,
Enhancements and
Production
Support
Food Service
Industry

(McDonald's Corp.)

Jan'02 - Feb'05

- Role: Sr. Developer/ Team Lead for development and support of Supply Chain Planning application at McDonalds, Oakbrook, IL covering 13000+ restaurants and 35+ distribution centers
- Management: As a development lead, led team of 6 consultants. Planned new development CR. Reported to engagement manager.
- Development: Reviewed design documents and code, built system test scripts, tuned programs and tested programs.
- Support: As a support lead provided on-call support, managed ticket load, troubleshoot problems, resolved complex interface issues, planned and executed scheduled downtime for patches, production releases, maintenance, etc., provide SPOC for support team, met above 95% SLAs making it a highly successful and trusted engagement
- Development: Inventory: Technical Lead for design and development of technical solution for ROI project that used Oracle's Transaction Processing for processing Internal Orders from outside application.
- *Upgrade and DC Migration:* Lead player in planning and testing of entire application for upgrade from 11.5.6 to 11.5.9 and for data center migration (relocation) projects
- Development: Workflow: Modified custom CIM workflow for additional processing steps
- Development: Worked on development of many interfaces, performance tuning of critical interfaces

Manugistics 6.4 Implementation and Production Support Food Service Development and Support: Fulfillment: Developed new interfaces in Manugistics.
 Resolved complex interface issues from Oracle Application to Manugistics. Resolved Manugistics Plan issues. Assisted Supply Planners resolve data integrity issues in Manugistics on Plan days. Provided techno-functional support for setup and testing of new promotions. Played a SME role in Manugistics application development and

Industry (McDonald's Corp.) Jan'02 - Feb'05

support.

#### **Company**

**Mastech Corporation (iGate Global)** March 1998 - February 2002 Information Technology Consulting and Management Pittsburgh, PA, USA

Title - Sr. Consultant Number of People Supervised - 2

#### Oracle eBusiness **Suite Application** 10.7 SC -**Implementation** and Production Support

Heavy Equipment Industry (Cummins Inc.) Jan'00 - Jan'02

- Role: Sr. Technical developer for Supply Chain modules at Cummins, Columbus, IN
- Support: BOM, INV, MRP, WIP, Purchasing: Provided application specialist support for these modules to the users. Resolved technical issues within these modules and customizations. Tested patches and planned migration to different instances. Provided support for issues with MRP plan.
- Development: BOM: Developed custom BOM Structure change report
- Development: INV: Developed custom bought out finished parts report, inventory accuracy report. Developed demand purge process.
- Development: MRP: Developed forecast summary report
- Development: WIP: Developed schedule integrity report
- Development: Purchasing: Developed Supplier Delivery Performance report, ASN/DESADV Receipt. Developed container scan details form

#### Oracle eBusiness Suite Application 11.0 -Implementation

- Telecommunication Industry (Motorola) Nov'99 - Dec'99
- Role: Technical Consultant for BOM, INV modules at Motorola, Harvard, IL
- BOM, Purchasing: Developed custom build out analysis and BOM explosion report. Developed custom ASN form

#### **Oracle Process** Manufacturing (GEMMS) 4.10 -**Implementation**

**Consumer Products** Industry (Dial Corporation) Jan'99 - Oct'99

- Role: Technical developer for Supply Chain modules at Dial Corporation, Scottsdale,
- Development: Formula Management: Designed and built Item synch interface from **GEMMS** to Legacy applications
- Development: Production: Designed and built Production data interface from legacy application to GEMMS.
- Development: AP: Designed and built interface to load invoices from Oracle Payables to GEMMS for PPV calculations.
- Development: Developed custom reports for Production, cost comparison and budget/forecast comparison. Interacted with client to understand requirements in the area of Production reporting, formula mgmt, product group allocation. Prepared design documents and test scripts.

#### **Oracle eBusiness** Suite Application 10.7 -Implementation Manufacturing Industry (Mercury Marine)

May'98 - Dec'98

- Role: Technical developer for Supply Chain modules at Mercury Marine, Fond-Du-Lac. WI
- Development: BOM: Designed and built interface to load bill of material from legacy application to Oracle. Developed a report and a form for error reporting and error
- Development: PO: Designed and built Purchase Order report for Standard and Blanket Pos. Report met needs of PO amendments and cancellations.
- Development: MRP: Designed and built interface to extract planned orders from Oracle to legacy application for closed loop planning and execution.
- Development: INV: Designed and built Part status enquiry form similar to legacy

application part form.

• Development: Developed custom error handling process, Alert for error reporting.

#### Oracle eBusiness Suite Application 10.7 – Implementation Manufacturing Industry (Rothmans)

- Role: Technical developer for Financials at Rothmans Indonesia
- Development: GL: Developed payroll upload interface in GL via journal import process. Configured GL financial statement generator for balance sheet report.
- Development: AP: Developed pay slips for different banks as per the format. Developed interface to reconcile payment with bank payments file.
- Development: AR: Developed customer data upload interface. Customized dunning letter to include invoice details.

#### **Skills Summary**

Feb'98 - May'98

# Oracle EBS Manufacturing Application

- Inventory R12, 11.5.10.2, 11.5.6, 10.7
- Bill of Material 11.5.10.2, 11.5.6, 11.0,
   10.7
- MRP 11.5.10.2, 10.7,
- WIP 10.7
- Oracle Transportation Management (OTM) - GLOG
- Learning Management 11.5.10
- Telesales 11.5.10
- Purchasing R12, 11.5.10.2, 11.5.8, 10.7
- Order Management R12, 11.5.10.2, 11.5.8, 10.7

# Oracle EBS Financial Application

- General Ledger R12, 10.5.10.2, 10.7,
- Accounts Payable R12, 10.7
- Account Receivables R12, 11.5.10.2, 10.7

# Oracle EBS Process Manufacturing Application Manugistics Supply Planning Application

- Process Planning 11.5.8
- Formula Management 10.5.10.2, 4.10
- Fulfillment 6.4

- Production 4.10
- OPM Inventory 11.5.10.2

#### **Databases**

Oracle 10gR2, 9i, 8i, 7.3

# Methodology & Technology

- Oracle AIM
- OA Framework
- BPEL

- Forms Personalization
- Workflow

## Programming Languages & Tools

- SQL
- PL/SQL
- SQL\*Loader
- Forms 6i
- Reports 6i
- Workflow Builder 2.6
- BI Discoverer Plus
- CA Workload Automation (aka Cybermation)

- TOAD
- SQL Navigator
- Kintana AOL Migration
- AppWrox
- XML (BI) Publisher
- Jdeveloper
- PVCS
- Share Point
- Quickbase

## Engagement Experience

- Applications Development & Implementation
- Data Model Design
- Data Mapping & Conversion
- Interfaces & Extensions
- SQL Tuning

- Technical Team Lead
- Integration and Testing
- Global Delivery
- Functional & Technical Documentation
- Workflow Customization

Global Implementation

Mutli-team Management

#### **Education and Training**

#### Education

- B.E. Electronics Engineering, Bombay (Mumbai) University India
- PMP Certification from Project Management Institute
- Oracle Certificated OCP SQL, PI/SQL developer

#### **Training**

#### **Functional**

- R12 Financials Applications Overview
- 11i Order Management and Advanced Pricing
- Oracle Warehouse Management Fundamentals (WMS)
- Oracle Supply Chain Planning Concepts

#### **Technology**

- Oracle BI Publisher (XML Publisher)
- Oracle BPEL Process Manager: Services Orchestration
- Oracle BI Discoverer Plus 10g: Analyze Relational and OLAP Data
- OA Framework 11.5.10 Extending OA using Framework
- Oracle JDeveloper 1.0

#### Management

- Oracle Project Management Fundamentals
- Oracle Project Management Level 1 Team Leading
- Effective Project Management and Team Leader

### Recognition & Awards

- Nominated for Person of the Year Award for outstanding contribution and customer satisfaction.
- Played crucial role in procuring USD 1 Million Project
- Received MVP Award for unwavering dedication and commitment
- Recognition from pears and managers for excellent quality work and team management
- Excellent track record with all clients

#### Keywords

 Oracle, PL/SQL, Oracle 11i, Oracle EBS, Oracle ERP, OTM, Technical Lead, Oracle PL/SQL Developer, OPM, Manugistics, BI, Oracle Forms, Reports, BI Publisher, Cybermation (CAWA), US Citizen